LifeCycle Assurance



Digi Connect EZ Mini/2/4

Click-to-connect | Modern, secure serial connectivity that boots in seconds, configures in minutes and runs for years

Most companies are not replacing their equipment — they are updating the way they talk to it. **Digi Connect EZ** modernizes operational infrastructure with expanded network connectivity and functionality for today's applications. It is designed to meet the demands of a wide range of critical serial applications including connecting to automation, robotics control, centralized device management, data acquisition and point-of-sale equipment.

Digi Connect EZ is a click-to-connect solution with 1, 2, 4, 8, 16 or 32 serial ports. Digi Connect EZ Mini, 2 and 4 are available with software-selectable for RS-232/422/485 communication, as well as optional LTE, Wi-Fi, Power over Ethernet (PoE) and industrial specifications (C1D2). It takes only a few minutes to configure with intelligent, use case-based options so that you can quickly install without having to modify your equipment or applications. Optional PoE capability also enhances installation flexibility, allowing seamless integration into any operational environment.

Digi simplifies key security requirements for critical infrastructure and distributed systems with enhanced access control, management and configuration capabilities. Digi Connect EZ and built-in **Digi TrustFence** give your security and operations teams peace of mind against evolving threats with encrypted connections, centralized authentication, VPN support and scalable security updates.

Digi Connect EZ supports the widest range of industry standard and device-specific protocols using serial tunneling, TCP/UDP connections or Digi's patented RealPort COM port redirector for remote native COM port access. A built-in Python environment enables application development and customization at the device level, including event-based programmability, data conversion and full control of device connections.

Related Digi devices and software



Digi Connect EZ 8



Digi Connect EZ 16/32



RealPort

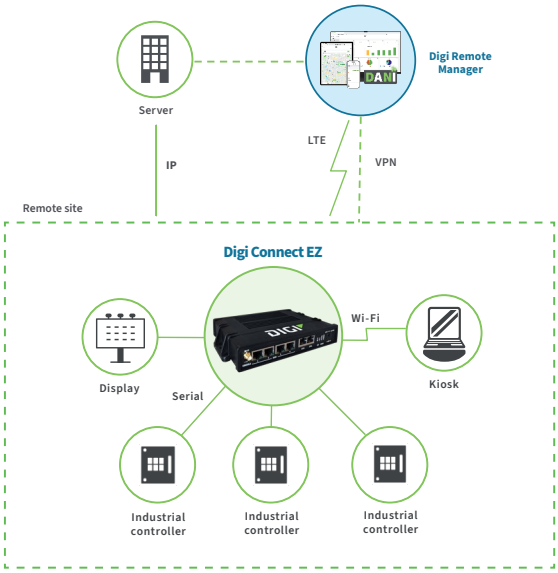


Digi Remote Manager

Key features, benefits and applications

- 1, 2 or 4 software-selectable RS-232/422/485 serial ports to connect a wide variety of serial equipment over IP networks
- 10/100/1000 Ethernet (dual Ethernet on 2- and 4-port), with optional LTE, Wi-Fi, PoE and industrial temp with C1D2 rating
- Optional PoE for flexible placement near connected equipment
- Ideal for applications requiring COM ports, serial tunneling or TCP/UDP sockets
- Optimizes performance for the widest range of industry standard and device-specific protocols
- **Digi Accelerated Linux** (DAL) ensures a consistent, secure and easy-to-deploy solution for longevitity and manageability across applications
- Built-in **Digi TrustFence** for device security, secure encrypted connections, ongoing monitoring and support
- **Digi LifeCycle Assurance** included — one year of 24x7 expert support and customer choice of device management platform — **Digi Remote Manager** in the cloud or **Digi On-Prem Manager** hosted locally and air-gapped

Application example



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Digi LifeCycle Assurance

Digi LifeCycle Assurance provides an enhanced level of service and support on new deployments of Digi AnywhereUSB Plus, Digi Connect EZ, and Digi Connect IT 16/48 to provide security, reliability and speed, as well as ongoing device management.

Technical Support
The support plan provides 24 x 7 x 365 tier 1 support with four-hour SLA for device and network troubleshooting to ensure your team can resolve issues quickly.

Management
Digi Remote Manager provides full network visibility, control and automation with remote monitoring, security and OTA updates. Digi On-Prem Manager offers the same capabilities for on-site deployments.

Device
High-performance, purpose-built Digi devices, with integrated software, designed to meet the requirements of a wide range of enterprise, industrial, medical and transportation use cases.

Warranty
Enjoy peace of mind with Digi's best-in-class warranty, covering your device for 5 years. Our technology transition support ensures that you can maximize your technology investment and mitigate risks effectively.

Digi Remote Manager and Digi On-Prem Manager



Digi Remote Manager (DRM) and **Digi On-Prem Manager** provide scalable, secure solutions for managing distributed IoT networks — whether in the cloud or on-premises.

SOC 2® Type 2-compliant DRM offers centralized, cloud-based control to deploy, monitor, and troubleshoot thousands of devices from any device — desktop, tablet, or phone — with built-in software-defined security.

Digi On-Prem Manager delivers similar capabilities within private, air-gapped, or regulatory-sensitive environments, keeping all data and management local.

Together, they offer flexible options to manage mission-critical networks — your way.

Learn more at digi.com/digi-remote-manager.

Flexible, secure IoT network management — in the cloud or on-premises

Core capabilities

- Activate, monitor and troubleshoot your mission-critical devices through a single portal
- Automate firmware updates, file management and configuration tasks across single or multiple devices
- Monitor device health, connectivity and performance across any deployment size
- Create detailed reports and real-time alerts for key metrics (signal quality, latency, data usage, etc.)
- Access edge devices via out-of-band console terminal
- Integrate device data into third-party systems via open APIs

Digi Remote Manager — cloud benefits

- Commercial-grade cloud server environment that 99.9% or greater uptime
- Compliant with SOC 1®, SOC 2® and SOC 3® standards
- Member of the Center for Internet Security® (CIS)
- Supports ISO27002, HIPAA, NIST and other frameworks
- Earned Skyhigh's CloudTrust™ Enterprise-Ready rating

Digi On-Prem Manager — local control

- All the essential DRM features, hosted within your private infrastructure
- Ideal for air-gapped, high-security, or regulatory-sensitive environments
- No data leaves your network — full control and compliance on-premises

Value-Added Services

AI-powered operational intelligence for Digi Remote Manager

DANI (Digi Artificial Network Intelligence) is a conversational AI agent built natively into **Digi Remote Manager**, available as a value-added service. Operating directly within DRM, DANI has real-time access to device telemetry, cellular data, firmware state and configuration history.

Digi Remote Manager enables deployment of custom applications via containers

Digi Containers simplify and centralize the process of building, deploying and running custom applications on devices managed with **Digi Remote Manager** as the central portal. Containers with custom programs or Python applications can be loaded via DRM on any device running the **Digi Accelerated Linux** operating system (DAL OS).

*DANI and Digi Containers are available as value-added services with Digi Remote Manager.

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Digi Navigator

Digi Navigator gives users the ability to discover and configure Digi Connect EZ in minutes. The tool is what makes Digi Connect EZ easy. It allows you to spend your time where it matters most by taking away the hassle of finding devices on a network, configuring the IP address, defining serial ports and connected devices, setting up Digi RealPort and managing passwords.

Digi Navigator Features

- Find and connect to devices on a LAN
- Guide IP address configuration
- Configure Digi Connect EZ for use with Digi RealPort
- Quickly define serial ports and devices associated with ports
- Access the Digi Connect EZ web and command line interface
- Manage passwords easily

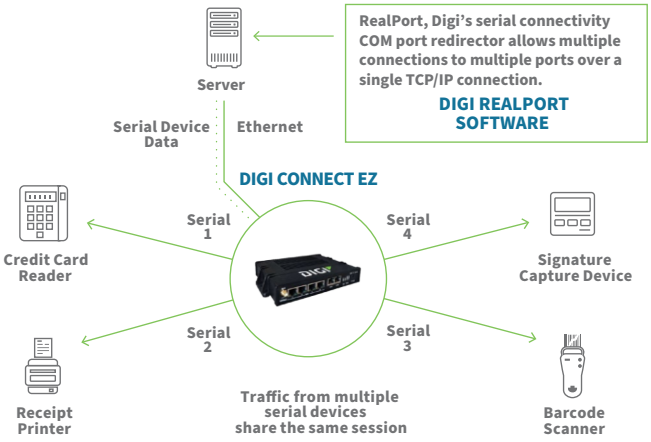
Digi RealPort

Digi's patented RealPort software provides serial connectivity over IP networks, no matter where the devices reside.

Digi RealPort is unique among COM port redirectors. It is the only implementation that allows multiple connections to multiple ports over a single TCP/IP connection instead of a separate TCP/IP connection for each serial port. This helps manage network traffic and reduce congestion.

Digi RealPort is installed on the application host; whether it be local, remote, physical, virtual or in the cloud. This allows applications to communicate with devices across a network as if the devices were directly attached to the computer, allowing device connectivity from anywhere on your network.

RealPort also provides end-to-end encryption and full hardware flow control, as well as optimizations for packetization, latency and throughput.



Digi TrustFence

Digi TrustFence is a device security framework that simplifies the process of securing connected devices.



Designed for mission-critical applications, **Digi TrustFence** enables users to easily integrate device security, device identity, and data privacy capabilities into product design. Together with SOC 2 Type 2-compliant Digi Remote Manager, Digi TrustFence delivers unified, auditable security and compliance from device to cloud.

Learn more at **digi.com/trustfence**.

Built-In Security. Delivered.

Secure Boot

- Programs and code running on the device are validated to be from an approved source or manufacturer.

Protected Hardware Ports

- Internal and external I/O ports are hardened and access-controlled to prevent unwanted local intrusion.

Authentication

- Provides data authentication and device identity management options and ensures that products are not shipped with default user and password settings.

Secure Connections

- These connections utilize the latest encryption protocols for data in motion and over-the-air (OTA) transmissions to ensure the integrity of data flowing across a network.

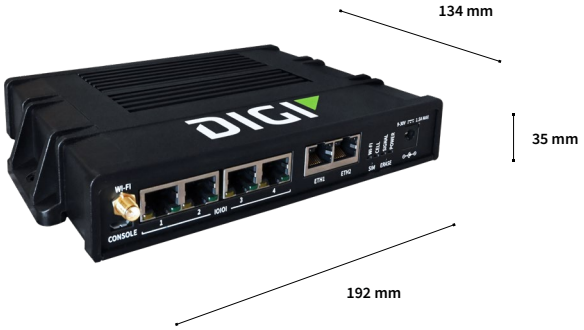
Ongoing Monitoring and Support

- Provides ongoing threat measurement and monitoring services and performs external security audits.

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Product Images

Digi Connect EZ 4



Digi Connect EZ 4 — front



Digi Connect EZ with PoE — front



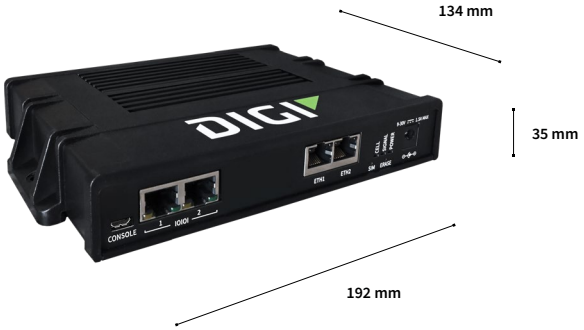
Digi Connect EZ 4i — front



Digi Connect EZ 4 / 4 with PoE / 4i — back



Digi Connect EZ 2



Digi Connect EZ 2 — front



Digi Connect EZ 2 — back



Digi Connect EZ Mini



Digi Connect EZ Mini — front



Digi Connect EZ Mini — back



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Specifications	Digi Connect EZ	EZ Mini	EZ 2	EZ 4	EZ 4 PoE	EZ 4i
SOFTWARE AND MANAGEMENT						
REMOTE MANAGEMENT	**Digi Remote Manager**; SNMP v3 (user installed/managed)	✓	✓	✓	✓	✓
LOCAL MANAGEMENT	**Digi On-Prem Manager**; **Digi Navigator** discovery and configuration tool, Web UI (HTTP/HTTPS), CLI (SSH)	✓	✓	✓	✓	✓
MANAGEMENT / TROUBLESHOOTING TOOLS	**Digi Navigator** discovery and configuration tool, FTP client, SCP, protocol analyzer with PCAP for Wireshark, event logging with syslog and SMTP client, NTP/SNTP, Nagios, Intelliflow, iPerf, Dynamic DNS, ping, traceroute	✓	✓	✓	✓	✓
MEMORY		256 MB RAM 8 GB Flash	512 MB RAM, 8 GB Flash			
SECURITY						
AUTHENTICATION	TACACS+, LDAP, Enterprise RADIUS	✓	✓	✓	✓	✓
ETHERNET						
PORTS	RJ-45, 10/100/1000 Mbps (auto-sensing)	1-port	2-port	2-port	2-port	2-port
SERIAL SIGNAL CAPABILITIES						
PORTS	RS-232 DTE/RS-422/RS-485 capable, software selectable	(1) DB9	(2) RJ45-10	(4) RJ45-10	(4) RJ45-10	(4) RJ45-10
RS-232 / EIA-232 SERIAL MODES	Signal support TXD, RXD, RTS, CTS, DTR, DSR, DCD, RI flow control options: XON/OFF, CTS/RTS, RTS-toggle	✓	✓	✓	✓	✓
RS-422 / EIA 422 SERIAL MODES	TX+/-, RX+/-, software termination	✓	✓	✓	✓	✓
RS-485 / EIA 485 SERIAL MODES	Data+/Data-, software termination	✓	✓	✓	✓	✓
CELLULAR						
CERTIFICATIONS	Visit **digi.com/resources/certifications** for latest certifications	When used with Digi CORE plug-in LTE modem				
LTE (G4) WITH DIGI CORE PLUG-IN LTE MODEM 1002-CMG4	LTE Cat 4: B1, B2, B3, B4, B5, B7, B8, B12, B13, B18, B19, B20, B25, B26, B38, B40, B41; 3G: B1, B2, B4, B5, B6, B8, B19					
	2G EDGE / GPRS: 850 / 900 / 1800 / 1900 MHz					
CONNECTORS	(2) 50 Ω SMA (center pin: female)					
SIM SLOTS	(2) Mini-SIM (2FF)					
SIM SECURITY	Secured in cellular module					
WI-FI						
MODULE	1 x 1 SISO dual-band 802.11a/b/g/n/ac (2.4 GHz / 5 GHz)			✓	✓	✓
MODES	Client mode and access point mode simultaneously			✓	✓	✓
CLIENTS	Maximum 10 clients (access point mode: regardless of combination of clients and access points)			✓	✓	✓
ACCESS POINTS	Maximum 2 access points (access point mode: regardless of combination of clients and access points)			✓	✓	✓
SECURITY	WPA-3/WPA-2 personal, WPA/WPA-2 enterprise			✓	✓	✓
CONNECTORS	(1) 50 Ω SMA (center pin: male)			✓	✓	✓
PHYSICAL						
DIMENSIONS (L x W x H)		13.7 x 9.5 x 3 cm (5.39 x 3.74 x 1.18 in)	19.2 x 13.4 x 3.5 cm (7.56 x 5.28 x 1.38 in)			
PACKAGE DIMENSIONS		21.4 x 18.4 x 6.5 cm (8.43 x 7.24 x 2.56 in)	35.5 x 20.4 x 6.7 cm (13.98 x 8.03 x 2.64 in)			
PACKAGE WEIGHT		0.6 kg (1.32 lb)	1.3 kg (2.87 lb)			
STATUS LEDs	Each Ethernet and serial port has two status LEDs	Power, serial	Power, signal, LTE, Ethernet, serial	Power, signal, LTE, Wi-Fi, Ethernet, serial		

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Specifications	Digi Connect EZ	EZ Mini	EZ 2	EZ 4	EZ 4 PoE	EZ 4i
POWER REQUIREMENTS						
POWER INPUT	9 to 30 VDC via 2.1 mm center-positive barrel connector	✓	✓	✓	✓	-
	Phoenix connector: 9 to 30 VDC, Connector: 2-position rewireable plug with securing screws included					✓
POWER OVER ETHERNET	Power over Ethernet 802.3af power, 802.3af Class 1, 48 V at .04 A (typical)				✓	
POWER CONSUMPTION		9 V at 1 A max, typical 1.7 W	9 V at 1.5 A max, 5 W typical with Digi CORE modem, 4.5 W typical without Digi CORE modem			
ENVIRONMENTAL						
OPERATING TEMPERATURE	Standard operating temperature of Connect EZ device	0 to 40 °C (32 to 104 °F)	0 to 40 °C (32 to 104 °F)	0 to 40° C (32 to 104°F)	0 to 40° C (32 to 104°F)	-35 to 74 °C (-31 to 165 °F)
	With Digi CORE plug-in LTE modem	-	0 to 40 °C (32 to 104 °F)	0 to 40° C (32 to 104 °F)	0 to 40° C (32 to 104 °F)	-35 to 70 °C (-31 to 158 °F)
RELATIVE HUMIDITY	5% to 95% (non-condensing)	✓	✓	✓	✓	✓
APPROVALS*						
CELLULAR	Visit **digi.com/resources/certifications** for latest cellular certifications					
SAFETY	IEC62368-1, IEC60950-1, CB, EN62311, UL62368-1, UL60950-1	✓	✓	✓	✓	✓
INDUSTRIAL CERTIFICATION	Class 1, Division 2	-	-	-		✓
SHOCK / VIBRATION	IEC 60068-2-64 and 60068-2-27					✓
ENVIRONMENTAL	RoHS3	✓	✓	✓	✓	✓
EMISSIONS / IMMUNITY	CE; RED; FCC Part 15, Subpart B; ICES-003; AS/NZS; CISPR32	✓	✓	✓	✓	✓
TAA						
TAA COMPLIANCE	This product is compliant with the U.S. Trade Agreements Act (TAA) based on its current country of origin and manufacturing configuration. Compliance status is subject to change. Customers should contact Digi International to obtain the latest TAA Compliance Statement.					
WARRANTY						
PRODUCT WARRANTY	5-year for base Connect EZ device, 3-year for Digi CORE plug-in LTE modem					
LIFECYCLE ASSURANCE	**1-year Digi LifeCycle Assurance** includes: 24×7 expert support and centralized device management via **Digi Remote Manager** (cloud) or **Digi On-Prem Manager** (local)					

*Visit **digi.com/resources/certifications** for latest certifications and updates.

Enterprise Software	Description
NETWORK PROTOCOL SUPPORT	HTTPS, FTP client, SSL, TLS v1.2 and above, SCP (client and server), SFTP, SMTP client for use by scripts and the command line, SNMP (v2/v3), SSH, remote management via **Digi Remote Manager**; Protocol analyzer, ability to capture PCAP for use with Wireshark; DynDNS,Dynamic DNS client compatible with BIND9/No-IP/DynDNS; Captive portal, Intelliflow; Nagios, DNS server, NTP server, Multicast, mDNS, IPerf
SERIAL AND DATA PROTOCOL SUPPORT	RealPort, socket and autoconnect socket connectivity for TCP and encrypted TCP, SSH, RFC-2217, UDP, Modbus, Pyserial support via built-in Python interpreter
SECURITY	IP filtering, stateful firewall, custom firewall rules (iptables), address and port translation; TLS 1.2 and above, **FIPS 140-3**, OpenVPN client and server; VPN tunnels; Authentication: RADIUS, TACACS+; certificates; MAC address filtering; VLAN support; secure boot
VPN	IPsec with IKEv1, IKEv2, NAT Traversal; OpenVPN client and server; GRE VPN tunnels; Cryptology: SHA-1/256/384/512, MDS, RSA; Encryption: 3DES and AES up to 256-bit (CBC mode for IPsec); Diffie Hellman: DH groups 1-32 (CURVE448)
ROUTING/FAILOVER	IP pass-through; NAT, NAPT with IP port forwarding; Ethernet bridging; GRE; Multicast routing; Routing protocols: RIP (v1, v2) OSPF, BGP, IP failover: VRRP; automatic failover; **Digi SureLink**
OTHER PROTOCOLS	DHCP; dynamic DNS client compatible with No-IP/DynDNS

For a comprehensive list of operating system features, please visit **www.digi.com/solutions/by-technology/dal-operating-system/features**.

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Part Numbers	Digi Connect EZ Mini/2/4
EZ01-MA00-GLB	Digi Connect EZ Mini — serial server, 1-port, with accessories
EZ02-CA00-GLB	Digi Connect EZ 2 — serial server, 2-port with accessories
EZ02-CAG4-GLB	Digi Connect EZ 2 — serial server, 2-port, with LTE and accessories
EZ04-WA00-GLB	Digi Connect EZ 4 — serial server, 4-port, with Wi-Fi and accessories
EZ04-WAG4-GLB	Digi Connect EZ 4 — serial server, 4-port, with LTE, Wi-Fi and accessories
EZ04-P000	Digi Connect EZ 4 with PoE — serial server, 4-port, with Wi-Fi, no accessories
EZ04-IA00-EXT	Digi Connect EZ 4i — serial server, 4-port, industrial-rated, with Wi-Fi and accessories
EZ04-IAG4-EXT	Digi Connect EZ 4i — serial server, 4-port, industrial-rated, with LTE, Wi-Fi and accessories

Part Numbers	Accessories
1002-CMG4-GLB	Digi CORE plug-in LTE modem — global LTE Cat 4, 3G/2G fallback
76000926	Antenna — 3G/4G, multiband 699-2690 MHz, swivel
76002118	Antenna — dipole, 4G, magnetic mount, 1 meter cable
29000938	Antenna — whip 2.4 and 5 GHz dipole 5 dBi
76000823	AC power supply — standard temperature, universal AC plugs (US, UK, EU, AU), 12 VDC output, 2.1 mm non-locking barrel plug
76000732	DC power cord — 2.1 mm locking barrel plug to bare wire leads
76002093	DIN rail mounting bracket
76002095	DIN rail clip, 44 mm wide, with screws

Part Numbers	Serial Cables and Adapters
CABLE ADAPTERS	
76000697	DB-9F console adapter, quantity 4
76000698	DB-25M console adapter, quantity 4
76000699	DB-25F console adapter, quantity 4
76000700	DB-25M modem adapter, quantity 4
76000701	DB-9M modem adapter, quantity 4
CABLES	
76000195	RJ-45 to DB-25 male straight, 4 feet
76000199	RJ-45 to DB-25 female straight, 4 feet
76000201	RJ-45 to DB-9 female straight, 4 feet
76000238	RJ-45 to DB-25 male crossover, 4 feet
76000240	RJ-45 to DB-9 male straight, 4 feet
76000264	RJ-45 to DB-9 male crossover, 4 feet
76000631	RJ-45 to RJ-45 for Sun Netra/Cisco, 6 feet
76000645	RJ-45 to DB-9 female crossover, 4 feet
SPECIALTY CABLES	
76000723	Connects screw terminal EIA 422/485 devices to Digi MEI products that have 10-pin RJ-45 connectors

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Digi Connect EZ Mini/2/4 — Included Accessories

		Connect EZ Mini	Connect EZ 2		Connect EZ 4		Connect EZ 4 with PoE	Connect EZ 4i	
Part number		EZ01-MA00-GLB	EZ02-CA00-GLB	EZ02-CAG4-GLB	EZ04-WA00-GLB	EZ04-WAG4-GLB	EZ04-P000	EZ04-IA00-EXT	EZ04-IAG4-EXT
LTE modem	1002-CMG4-GLB	N/A		Included		Included			Included
Antenna - 3G / 4G	76000926	N/A		Included (2)					
Antenna - dipole, 4G	76002118	N/A				Included (2)			Included (2)
Antenna - 2.4 and 5 GHz	29000938	N/A	N/A	N/A	Included	Included	Included	Included	Included
Power supply - 12 V, 1.5 A	76000823	Included	Included	Included	Included	Included	Included	Included	Included
DIN rail bracket	76002093								
DIN rail clip	76002095	Included	Included	Included	Included	Included		Included	Included

Part Numbers	Digi Remote Manager
DIGI-RM-IM-PRM-1YR	Digi Remote Manager Premier — 1-year subscription
DIGI-RM-IM-PRM-3YR	Digi Remote Manager Premier — 3-year subscription
DIGI-RM-IM-PRM-5YR	Digi Remote Manager Premier — 5-year subscription

Part Numbers	Expert Support
DG-EXPE-24	Digi 24×7 Support for end users

Part Numbers	Value-Added Services
DIGI-RM-AI-STARTER-1YR	DANI Starter — per-user seat license, DRM AI assistant, pooled account credits, annual term
DIGI-RM-AI-PRO-1YR	DANI Pro — per-user seat license, DRM AI assistant, larger pooled credit allotment, annual term
DIGI-RM-PRM-CS	Digi Containers subscription — 1-year subscription

Part Numbers	Digi LifeCycle Assurance
DIGI-IM-LCA-1YR-EXT	Digi LifeCycle Assurance — 1-year extension
DIGI-IM-LCA-2YR-EXT	Digi LifeCycle Assurance — 2-year extension
DIGI-IM-LCA-3YR-EXT	Digi LifeCycle Assurance — 3-year extension
DIGI-IM-LCA-4YR-EXT	Digi LifeCycle Assurance — 4-year extension
DIGI-IM-LCA-RENEWAL	Digi LifeCycle Assurance renewal

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Part Numbers	Digi LifeCycle Assurance with On-Prem Manager
DIGI LIFECYCLE ASSURANCE ON-PREM MANAGER SERVER	
DIGI-IM-LCAP-SERVER-1YR	Digi LifeCycle Assurance On-Prem Manager Server License — 1-year subscription
DIGI-IM-LCAP-SERVER-2YR	Digi LifeCycle Assurance On-Prem Manager Server License — 2-year subscription
DIGI-IM-LCAP-SERVER-3YR	Digi LifeCycle Assurance On-Prem Manager Server License — 3-year subscription
DIGI-IM-LCAP-SERVER-4YR	Digi LifeCycle Assurance On-Prem Manager Server License — 4-year subscription
DIGI-IM-LCAP-SERVER-5YR	Digi LifeCycle Assurance On-Prem Manager Server License — 5-year subscription
DIGI ON-PREM MANAGER PER-DEVICE LICENSE	
DIGI-IM-LCAP-1YR-EXT	Digi LifeCycle Assurance On-Prem Manager — 1-year extension
DIGI-IM-LCAP-2YR-EXT	Digi LifeCycle Assurance On-Prem Manager — 2-year extension
DIGI-IM-LCAP-3YR-EXT	Digi LifeCycle Assurance On-Prem Manager — 3-year extension
DIGI-IM-LCAP-4YR-EXT	Digi LifeCycle Assurance On-Prem Manager — 4-year extension
DIGI-IM-LCAP-5YR-EXT	Digi LifeCycle Assurance On-Prem Manager — 5-year extension
DIGI-IM-LCAP-1YR-REN	Digi LifeCycle Assurance On-Prem Manager — renewal

Digi LifeCycle Assurance with On-Prem Manager is available in 1-, 2-, 3-, 4- and 5-year subscriptions, and require a server license and one endpoint license per device per year.

LifeCycle Assurance

Digi LifeCycle Assurance includes: 24×7 expert support and centralized device management via **Digi Remote Manager** (cloud) or **Digi On-Prem Manager** (local).

For more information, please visit digi.com.

For more information about Digi Connect EZ, visit **digi.com/connect-ez**.

877-912-3444 | **952-912-3444**

DIGI

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